



HOME SEASON TICKETS

TERMS AND CONDITIONS

2021-22

1. These are the terms and conditions (**Terms**) on which The Hibernian Football Club Limited (the **Club**) supplies your season ticket. These Terms apply to all season tickets for the 2020/2021 season and use of this ticket to attend, or view online, one or more game will be considered to constitute the acceptance of these Terms. The Club may change these Terms from time to time (for example, to reflect changes in relevant laws and regulations and guidance), and any changes will be published on the website at <http://www.hibernianfc.co.uk/pages/termsfuse> and will be binding on the holder. The season ticket will terminate at the end of the 2020/2021 season.

2. This season ticket remains the property of the Club at all times and its use is subject to compliance with these Terms. The season ticket must be produced for inspection at the request of the Club or its agents.

3. This season ticket is not transferable. It may only be used by the season ticket member detailed on the front in connection with the seat noted, subject to paragraph 6. If it is discovered through the verification process at turnstiles that a season ticket has been transferred to another, the Club reserves the right to confiscate the ticket. If, for example, a child's ticket is used by an adult, the Club reserves the right to cancel the season ticket and no refund shall be given.

4. If you forget to bring your season ticket to the match the Ticket Office will issue a match ticket, in doing so this will invalidate the season ticket itself for that specific match. The re-printing of a ticket will carry the advertised Ticket Office administration charge. If you lose your season ticket you must notify the Club immediately. A match ticket will only be issued if the season ticket has not been used for the game in question.

5. This season ticket is valid for virtual access to view such of the Hibernian FC first team SPFL League closed-door home matches as are streamed online either as part of the SPFL's deal with Sky Sports or via Hibs TV at <https://hibstv.hibernianfc.co.uk/> (for such time as those are available) and, once the Club is able to open and operate Easter Road Stadium in full, entry to Easter Road Stadium for such of the Hibernian FC first team SPFL League home matches as are played at Easter Road Stadium in the 2020/2021 season. For the avoidance of doubt, your season ticket does not include any SPFL Play-Off Matches, European matches, friendlies or domestic cup matches at Easter Road Stadium.



6. Subject to paragraph 5, this season ticket permits you to occupy the seat indicated on the season ticket or such alternative seat as the Club allocates to you from time to time at its discretion. A season ticket does not give the holder any automatic or guaranteed right to purchase the same seat for any subsequent season and nothing in these Terms shall constitute or imply any entitlement to occupy the seat indicated on the season ticket.
7. If your season ticket card is lost or destroyed the Ticket Office can issue a duplicate card for a charge of £5, in doing so this will invalidate the original card. Supporters can also access their season ticket digitally and can do so free of charge.
8. Season tickets acquired under an Instalment Plan will only be replaced as per paragraph 7 if all payments under the Instalment Agreement are up to date.
9. If you change your address during the season please contact the Ticket Office or log into your account at www.eticketing.co.uk/hibernianfc to amend your details to enable the Club to keep its records up to date. This is important, particularly if the Club needs to contact you in connection with cup matches or other offerings to season ticket holders.
10. Each season ticket is valid for the advertised match date or any date to which a match is re-scheduled. NO REFUNDS can be given under any circumstances whether in relation to matches which are rearranged, cancelled, voided or abandoned.
11. The Club reserves the right to change its advertised fixtures without notice and without liability. Matches cannot be guaranteed to take place on a particular date at any particular time.
12. The Club cannot guarantee that your seat will not be affected by adverse weather conditions.
13. The holder of the season ticket must occupy the seat/space allocated to him/her by the Club. However, the Club reserves the right to relocate the holder to any other seat in the stadium at any time as set out in paragraph 6.
14. The Club reserves the right to refuse admission or eject from the stadium and/or withdraw the season ticket from any person at any time, should the person contravene any Ground Regulations.



15. By entering the Stadium, all persons are acknowledging that photographic images and/or video recordings (and/or stills taken from video recordings) may be taken of them and may also be used by the Club for marketing and promotional purposes. Entry into the Stadium is confirmation that all persons have consented to such use of their image. If these images should feature an individual prominently the Club will make reasonable efforts to gain the consent of that person before publishing such images, however, if this is not possible, then entry into the Stadium shall be deemed consent unless the Club is notified in writing to the contrary.

16. Further to paragraph 15, if such person is under 18 years of age, the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf.

17. With the exception of authorised media representatives holding accreditation issued by the Club/event organiser, the taking of photographs or filming by any means inside the Stadium is prohibited. In addition, no transmission or reproduction, in whole or part, in any form, or by any means, electronic, mechanical, recording or otherwise is permitted save with a special authorisation in writing by the Club/event organiser and, where appropriate, the prior consent of The Scottish Football Association, the Scottish Professional Football League or appropriate body.

18. Only persons specifically authorised in writing by the Club are permitted to offer newspapers, periodicals, match programmes, food, beverages or any other articles or substances for sale in the Stadium and any charitable collection will only be permitted within the Stadium with the prior written consent of the Club.

19. In accordance with the Data Protection Act 2018, the Club may provide information regarding persons to the authorities where it is necessary for the purposes of prevention or detection of crime and the capture or prosecution of offenders.

20. The season ticket holder consents to the Club holding and processing data relating to them for legal and administrative purposes. The personal data provided to the Club shall be processed, stored and transferred in accordance with the terms of the Club's privacy policy, which is available at www.eticketing.co.uk/hibernianfc/staticpages/privacypolicy.aspx.



21. Your entry to the stadium is conditional upon your consent to any request to be searched by the Police or Club stewards.

22. Standing is FORBIDDEN in seated viewing areas.

23. Foul, abusive or racist language or conduct is totally FORBIDDEN.

24. Unnecessary noise such as from the use of radio sets and behaviour likely to cause confusion, annoyance, or nuisance of any kind, is not permitted in any part of the Stadium.

25. Children season ticket holders under the age of 12 must be accompanied by a paying adult.

26. Banners, or other articles which could, or might be used as a weapon, or to cause offence, annoyance or unnecessary obstruction, or which are regarded by the Club or the Police as dangerous or unsafe, are not permitted within the Stadium.

27. Easter Road Stadium and some surrounding streets are covered by C.C.T.V. which is operated by Hibernian Football Club and recorded on a 24 hour basis.

28. In accordance with The Smoking, Health and Social Care (Scotland) Act 2005 and The Prohibition of Smoking in Certain Premises (Scotland) Regulations 2006, Easter Road Stadium has been designated a no smoking stadium and smoking is strictly prohibited.

29. In accordance with The Criminal Law (Consolidation) (Scotland) Act 1995 it is an offence punishable by law for any person to enter or attempt to enter the stadium:-

a) Whilst in possession of a prohibited container which is or was capable of holding liquid and which if thrown would be capable of causing injury to another person.

b) Whilst in possession of alcohol.

c) Whilst drunk.

d) Whilst in possession of any article or substance whose main purpose is the emission of a flare for purposes of illuminating or signalling or the emission of smoke or visible gas, or any article which is a firework.



30. The Club reserves the right to pursue any season ticket holder for losses incurred by the Club, where it can be shown the Club has incurred such losses due to the actions of the supporter relating to their misconduct. This includes, but is not limited to emitting a flare, firework, smoke bomb or other visible gas; throwing a container capable of causing injury to another person; damaging seats.

31. The Club reserves the right to confiscate and not refund a season ticket where a supporter has contravened these Terms.

